

Terms & Conditions of Sale

Prices

All prices are subject to VAT and Carriage (if applicable). We reserve the right to change prices without notice.

Terms of Payment (UK Mainland)

Payment in full is required within 30 days from the date of invoice for all authorised accounts. All goods remain the property of Vetlab Supplies Ltd until paid for in full.

New clients wishing to pay by BACS, Credit/Debit Card will receive the goods once the transaction has been authorised successfully.

Ordering

By Telephone: 01798 874567 By Fax: 01798 874787 By Email: info@vetlabsupplies.co.uk

Return of Goods

If wrong or faulty goods are sent and it was the fault of the Company, the latter will pay for the goods to be returned. Otherwise it is the client's responsibility to pay for the return of the goods.

If the client wishes to return any goods to us they must firstly telephone Vetlab Supplies or notify us in writing. All returned goods must be in a re-saleable condition before a credit can be issued.

Delivery

Vetlab Supplies will endeavour to despatch goods on time, times quoted are indicative only and not guaranteed. Vetlab Supplies is not liable for any loss due to late delivery. If goods are delivered in instalments, each delivery is a separate consignment and the Seller's failure to deliver instalment(s) in accordance with these conditions does not entitle the Buyer to cancel their order. This also applies to any product that is a Special Order.

E & OE March 2016

Prices may vary from time to time or products may be discontinued. Please ensure that you are using a current price list and order form. Both the catalogue and order form are available to download from our website www.vetlabsupplies.co.uk, and we are always happy to fax or post the relevant order forms.